



**SUMMARY**

<b>Name</b>	Systems Administrator
<b>Technical Skills</b>	<p><b>Platforms:</b> Redhat Enterprise Linux 2.1-5, All Windows Platforms, Solaris</p> <p><b>Tools:</b> G-Log GC3, Oracle (OTM, DB Server, Reports, Oracle File System OC2FS, Oracle Business Intelligence), Apache, Tomcat, WebLogic, PCMiller, MileMaker, FaxMaker, Nagios, Munin, Symantec Netbackup</p> <p><b>Languages:</b> SQL, HTML, Shell, Perl</p>
<b>Experience Summary</b>	<ul style="list-style-type: none"> <li>• 7+ Years of OTM experience / support</li> <li>• 4 Years of hosting experience</li> <li>• 4 Years of hosting one of the UK's largest retailers</li> <li>• Knowledge of OTM architecture</li> <li>• RCA analysis for failures in OTM</li> </ul>

**DETAILS**

<b>Project Experience</b>	<ul style="list-style-type: none"> <li>▪ Installation of OTM/Database/Reports</li> <li>▪ Adding DNS/Firewall/Load balancer entries for new sites</li> <li>▪ Configuring and Installing new Dell hardware</li> <li>▪ Integrating Nagios to interface with OTM/Dell hardware for system availability and notifications on failures</li> <li>▪ Installation of 3<sup>rd</sup> party applications such as Faxmaker, PCMiller and SMC Rateware</li> <li>▪ Integration of Oracle Business Intelligence with OTM</li> <li>▪ Successful implementation of Scalability within OTM</li> <li>▪ Weblogic thread analysis to better improve system stability</li> </ul>
<b>Industry</b>	<ul style="list-style-type: none"> <li>▪ Logistics Service Providers</li> <li>▪ Retail</li> <li>▪ Manufacturing (Paper, Agriculture, Construction, Minerals)</li> </ul>
<b>Professional Experience</b>	<p><b>Oracle/ G-log (acquired in 2005) Hosting</b> <span style="float: right;"><b>2001-2007</b></span></p> <p>Key Responsibilities:</p>



	<ul style="list-style-type: none"><li>▪ Installation and configuration of OTM</li><li>▪ Troubleshoot issues when errors occur in OTM</li><li>▪ Install/configure Coyote and F5 load balancers</li><li>▪ Install/configure backup strategy using Symantec Netbackup</li><li>▪ Install/configure Cisco Pix firewall and VPN appliances</li><li>▪ Create site to site VPN tunnels with customers</li><li>▪ Configure internal and external DNS entries</li><li>▪ Configure Nagios to monitoring OTM and server hardware</li><li>▪ Provide training to internal Oracle On-Demand group on OTM</li></ul> <p><b>Support</b></p> <ul style="list-style-type: none"><li>▪ Resolve client issues with OTM</li><li>▪ Maintain internal support servers</li><li>▪ Install and update OTM on internal servers</li><li>▪ Provide OTM architecture training to the support group</li><li>▪</li></ul>

<b>PERSONAL DATA</b>	
<b>Citizenship</b>	USA
<b>Languages</b>	English, Greek